

#SAFETYFIRST TOURISM

NEW NORMAL HEALTH AND SAFETY GUIDELINES GOVERNING THE OPERATION OF ISLAND AND BEACH DESTINATIONS

I. PRE-ENTRY POLICY

- a. Confirmed hotel booking is required. No walk-in guest shall be allowed.
- b. Cashless payment and other online transactions are highly encouraged.
- c. Guests must be screened at the jump off point / port of origin prior to entry to the island through:
 - i. Body temperature checking using thermal scanner or thermometer gun administered by trained personnel; and
 - ii. Completion of a health declaration form prior to boarding on any transport service going to the island
- d. Guest must be provided with appropriate information on the rules and regulations imposed in the island to manage guest's expectation. Information materials on minimum health and safety standards such as hand hygiene, respiratory etiquette, proper use of face masks as well as list of emergency contact numbers must be provided to guests at the port of entry.

II. GUEST HANDLING POLICY

- a. Strict observance of physical distancing by maintaining one (1) meter space between guests in queuing at the entry points.
- b. "No face mask, no entry" policy applied to all guests except for infants below two (2) years old. Children with ages between 2 to 8 years old must use face masks under adult supervision to ensure that they can breathe safely and avoid suffocation.
- c. Designated entry and exit points must be provided in the island to ensure proper monitoring of guests entering and exiting the island.
- d. All personnel attending to guests must use proper PPE such as face mask, while observing physical distancing.
- e. All personnel extending assistance to guests that requires physical contact (e.g. carrying of luggage) must use gloves.
- f. Names of guests with confirmed bookings must be available at the entry points to ensure that no walk-in guest is entering the island.
- g. If transport service is required to bring guests to their respective accommodation establishment, minimum health and safety standards must be observed. Further, the Health and Safety Guidelines for Tourist Transport Services must be strictly adhered.
- h. Upon arrival at the hotel, the New Normal Health and Safety Guidelines Governing the Operation of Accommodation Establishment (Memorandum Circular No. 2020 – 002) shall be adopted.

III. PUBLIC AREAS

a. Beach

- i. Reminder signs must be installed in strategic locations visible to all guests.
- ii. There shall be beach marshals to ensure that guests observed physical distancing during swimming or sunbathing.
- iii. There shall be lifeguards on duty during swimming hours.
- iv. Concessions, shops, peddlers, and food vending are not allowed in the beach.
- v. Chairs, canopies, grills and other ancillary structures are not allowed.
- vi. Marker lines may be provided in the beach area to maintain physical distancing.
- vii. Mass gathering and group events such as sports competition, youth camps and other beach activities that gather crowds are not allowed.
- viii. Sanitation station and handwashing area must be installed in strategic location.
- ix. Frequent sanitation and disinfection of high-touched surfaces in the beach area must be conducted.

b. Public Restrooms

- i. Adequate supply of soaps, 70% solution alcohol or alcohol based sanitizers, tissue paper or paper towel must be ensured.
- ii. Handwashing and toilet flushing facilities including adequate supply of clean water must be maintained at all times.
- iii. Toilets and restrooms must be sanitized regularly every two (2) hours or as necessary.
- iv. There must be adequate supply of clean water for shower and shower heads must be cleaned and sanitized regularly.

c. Recreational activities

- i. Beaches are open for limited activities which can be done while observing physical distancing such as swimming, surfing, running and walking.
- ii. Biking may be allowed if bike paths are available.

IV. EMERGENCY RESPONSE POLICIES

- a. There must be at least one medical facility in the island destination to provide medical assistance for emergency cases.

- b. Trained emergency response team must be in place to provide emergency assistance whenever necessary.
- c. A holding area must be installed or created for symptomatic guests while waiting for a trained personnel to transport him or her to the nearest hospital or medical facility.
- d. Immediately inform the emergency response team for assistance and coordination with the Barangay Health Emergency Response Team (BHERT) or the nearest medical facility if someone is concerned about the condition or if the guest requests access to medical service.
- e. Staff and personnel shall avoid employing any discriminatory actions against any sick person with high fever and cough in fear of contracting or spreading the disease.

draft Only